

# TSB Loss Control<sup>SM</sup>

An **FM** Global Company

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## *Industrial Emergency Response Leadership Training Seminar*

**July 19-22, 2011**

**Conducted at the TSB Loss Control Training Center in Rome, Georgia**

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**SUMMARY OF TOPICS:** This seminar is an intensive 30 hour training course focusing on incident command and control (progressive steps to incident management); tactics and strategy; fire attack; hazardous materials emergency response; rescue operations (confined space, high angle, below grade, entrapment, etc.); laws, codes, standards and regulations (how they impact industrial emergency response teams); fire prevention plans; emergency action plans; emergency response plans; organizational statements; automatic and manual fire protection systems (overview); emergency response equipment selection; and coordination with outside organizations and agencies (fire and police departments, EPA, media, etc.).

**WHO SHOULD ATTEND:** This course is being conducted to benefit individuals responsible for the activities of the industrial emergency response organization at their facility including PEO/ERT coordinators, fire brigade leaders (chiefs, captains, etc.), hazardous materials response coordinators/leaders, rescue team chiefs/leaders, plant engineers, maintenance personnel and supervisors, loss prevention coordinators and inspectors, environmental protection personnel, safety directors/supervisors, risk managers, and production supervisors.

**BENEFITS OF ATTENDING:** This seminar is a worthwhile investment for any size industrial facility. Attendees will be better prepared to direct industrial emergency response operations in a safe and effective manner. They will also be able to more efficiently control the day-to-day functions of their plant emergency response organization through a better understanding of their role as an industrial emergency services supervisor, leader, director, chief, etc.

This program was developed with special emphasis on the safety of emergency responders and other plant occupants, protection of plant assets and resources, reduction/elimination of business interruption, and preservation of the environment. The information provided in this seminar will also assist facilities in complying with the laws, regulations, standards, and standards of care that impact industrial emergency response.

**INTERACTIVE TRAINING:** Attendees will be asked to participate in break out sessions providing an opportunity to apply principles of leadership and incident command while interacting with personnel from other facilities and/or agencies. Through equipment demonstrations and discussion personnel should develop a better understanding of the challenges facing emergency responders and be better prepared to direct emergency response operations.

**COST:** The registration fee for the 3½ day (approx. 30 hour) course is \$845.00 per person. Payment should be received by TSB Loss Control on or before June 6, 2011. Please fill out the enclosed form and mail it along with the registration fee to TSB Loss Control Consultants, Inc. ♦ 3940 Morton Bend Road, SW ♦ Rome, Georgia 30161. Payment can be made by credit card, check, or purchase order payable to TSB Loss Control Consultants. You may also call our office for payment by credit card.

**EARLY RESERVATIONS:** In order to allow time for active individual participation in all phases of this seminar, enrollment will be limited. Registration will be accepted on a first come, first served basis. Therefore, we must emphasize that you should **RESERVE YOUR SPACE AS SOON AS POSSIBLE** in order to ensure your confirmed registration.

**HOTEL ACCOMMODATIONS:** You will need accommodations for the nights of July 18, 19, 20 & 21, 2011. We suggest the Country Inns & Suites ♦ 231 Highway 411 South ♦ Rome, Georgia 30161 at a daily cost of \$79.00 (single) or \$85.00 (double). Reservations should be made by June 6, 2011. When calling the hotel (706-232-3380), please mention that you will be attending the TSB Loss Control Seminar to receive the reduced rate. **If you will be arriving after 6:00 PM on July 18, 2011 please be sure to guarantee your reservation for late arrival.**

**DIRECTIONS:** Upon request, we will provide you with detailed driving directions from your location or from any airport in the region to the Country Inns & Suites in Rome and to the TSB Loss Control Training Center.

# **Seminar Agenda**

## **TUESDAY – July 19, 2011**

- 8:00 AM - Opening remarks and introduction of speakers
  - The industrial emergency response organization (mission statements, goals and objectives, organizational structure, staffing, equipment, and training)
  - Leadership responsibilities relative to emergency response and loss prevention
  - Levels of authority governing emergency responders (codes, standards, regulations, laws and standards of care)
  - The Incident Command System (historical perspective, recent developments (NIMS impact), design requirements, components, form and function)
- 12:00 Noon - Lunch
- 12:45 PM - The Incident Command System (continued)
  - Managing the emergency incident (obstacles to successful incident management, progressive steps to incident management, establishing and operating a command post, span of control, unity of command, chain of command, operational discipline, site control through zoning, staging, sectoring, etc., and establishing, assuming, passing, and transferring command)
- 5:00 PM - Adjourn for the day

## **WEDNESDAY – July 20, 2011**

- 8:00 AM - Review of previous days training (questions and answers)
  - Break out session (in small groups, participants will be given an opportunity to employ the incident management techniques discussed earlier to address specific emergency response challenges presented in a desk top scenario)
  - Leadership principles and practices (relative to the roles and responsibilities of PEO and ERT leaders and incident commanders)
  - Traits of competent leaders (PEO and ERT leaders and incident commanders)
  - Tactics and strategy relating to fire attack at industrial facilities
- 12:00 Noon - Lunch
- 12:45 PM - Hazardous materials emergency response from the officer's perspective (includes case histories of selected hazardous materials incidents)
  - Rescue operations from the officer's perspective (confined spaces, elevations, below grade, entrapment, etc.)
  - Managing risk at emergencies (in this session, we define the elements of emergency risk management and discuss their roles in reducing the risk inherent to emergency response: hazard assessment, response SOPs, safety officers, buddy system, training, equipment, staffing, risk analysis and risk benefit assessment)
  - Problem solving for leaders (here we discuss proven problem solving and decision making models and examine the thought processes required to effectively solve problems and make decisions under both routine and emergency conditions)
- 5:00 PM - Adjourn for the day

## **THURSDAY – July 21, 2011**

- 8:00 AM - Review of previous days training (questions and answers)
  - Break out session (in small groups, participants will be given an opportunity to address specific leadership and emergency response challenges through the use of desk top scenarios)
  - Fires in sprinkler protected properties — an overview of plant fire protection water supplies and related equipment (hydrants, fire pumps, valves, etc.) and fire protection systems (sprinkler systems, standpipes, and special hazard protection)
  - Fires in sprinkler protected properties — automatic sprinkler system demonstration
- 12:00 Noon - Lunch
- 12:45 PM - Foam systems overview (fixed and portable)
  - Pre-planning for industrial emergencies
  - Break out session (in small groups, participants will be given an opportunity to address specific leadership and emergency response challenges through the use of desk top scenarios)
- 5:00 PM - Adjourn for the day

## **FRIDAY – July 22, 2011**

- 8:30 AM - Review of previous days training
  - Administration of an effective loss prevention program (emergency action plans, fire prevention plans, emergency response plans, evacuation plans, etc.)
  - Incident termination procedures
  - Stress management and post incident stress syndrome
- 11:45 AM - Distribution of certificates and closing remarks
- 12:00 Noon - Seminar adjourned

# TSB LOSS CONTROL CONSULTANTS, INC.

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TSB Loss Control  
3940 Morton Bend Road, SW  
Rome, Georgia 30161

PHONE: 706-291-1222  
FAX: 706-291-2255  
EMAIL: braddoyle@tsblosscontrol.com

**Full refunds (minus a 7% administrative fee if registration has been paid by credit card) will be granted for cancellations received in writing by TSB Loss Control Consultants on or before June 24, 2011.**  
**NO REFUNDS WILL BE GRANTED FOR CANCELLATIONS RECEIVED AFTER THE JUNE 24, 2011 DEADLINE**

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NAME(S): \_\_\_\_\_

\_\_\_\_\_

COMPANY: \_\_\_\_\_

MAILING ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP CODE: \_\_\_\_\_

PHONE NUMBER: (\_\_\_\_) \_\_\_\_\_

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**When paying by credit card, you may call our office to register or provide your information below.**

**MasterCard, VISA, and American Express are accepted**

Credit Card Number: \_\_\_\_\_

Expiration Date: \_\_\_\_\_

Check or purchase order (P.O.) enclosed for ( ) person(s) @ \$\_\_\_\_\_ per person for a total of \$\_\_\_\_\_

Please make check or purchase order (P.O.) payable to: **TSB Loss Control Consultants, Inc.**  
**3940 Morton Bend Road, S.W.**  
**Rome, Georgia 30161**

**ABOUT TSB LOSS CONTROL CONSULTANTS, INC.**



TSB Loss Control Consultants, Inc. is a full service loss prevention and emergency response training organization. We provide both basic and advanced training for the industrial emergency responder to include extensive hands-on training. Our focus is on site-specific training for all levels of industrial fire brigades, hazardous materials emergency response teams, and technical rescue teams and emergency medical personnel. We also train those with leadership and command responsibilities within your organization to perform effectively and safely at their designated levels; those with the responsibility for maintaining your fire detection and protection systems and special hazard protection systems; and we provide specialized custom designed training to meet the many site specific needs of your organization. We can assist in the analysis and troubleshooting of installed fire protection and special hazard protection systems and we provide on call emergency response for our customers desiring that level of service. In addition to our extensive training capabilities, TSB Loss Control can provide comprehensive emergency response consultation services to include the development of pre-incident plans, fire prevention plans, emergency action plans, evacuation procedures, response team organizational plans, and response team procedures. For assistance in any area of industrial emergency services, call TSB Loss Control Consultants, Inc. (an FM Global company), your full service loss prevention and emergency response training organization.

[www.tsblosscontrol.com](http://www.tsblosscontrol.com)

TSB Loss Control Consultants, Inc. ♦ 3940 Morton Bend Road, SW ♦ Rome, Georgia 30161 ♦ (706)291-1222



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